

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants : Philip Lui et al.

Serial No. : To be assigned  
(continuation of Application Serial No. 09/306,869, filed May 7, 1999)

Filing Date : November 16, 2001

Examiner : To be assigned

Group Art Unit : To be assigned

For : **SYSTEM AND METHOD FOR DYNAMIC ASSISTANCE IN  
SOFTWARE APPLICATIONS USING BEHAVIOR AND  
HOST APPLICATION MODELS**

BOX PATENT APPLICATION

Assistant Commissioner for Patents, Washington, D.C. 20231

PRELIMINARY AMENDMENT

Sir:

Please amend the above-identified application as follows:

IN THE SPECIFICATION

Please insert the following paragraph at page 1, line 4:

--This application is a continuation of Application Serial Number 09/306,869, filed May 7,

1999.--

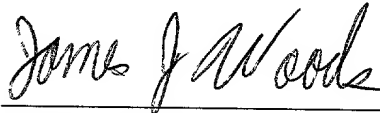
IN THE CLAIMS

Please cancel claims 28-35.

REMARKS

Entry of the above Preliminary Amendment is respectfully requested. If the Examiner has any questions concerning the foregoing, the Examiner is invited to telephone the undersigned attorney at (212) 895-2007.

Respectfully submitted,



Dated: November 20, 2001

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